



# BOOKING CONDITIONS & GENERAL INFORMATION

## 1. PRICE INCLUDES

We attempt to make every effort to ensure that clients are fully aware of what costs are involved in each trip, and to avoid any surprise hidden costs. Our price includes transport for the duration of the tour including accommodation, group equipment (tents, seats, mattresses etc) park and entrance fees, three meals a day. Return flight to Zanzibar if travelling on the 28 day East African Safari.

## 2. NOT INCLUDED IN TOUR PRICE

Airfares, passport and airport taxes, visas, travel insurance, excess baggage charges, alcohol and soft drinks, optional activities. Meals in Zanzibar, restaurant meal in Nairobi and a couple of lunches are not included. Money is needed for accommodation before and after tour dates, transfers and additional excursions not included in the tour price.

## 3. HEALTH REQUIREMENTS

Anyone participating in an overland expedition must be in good health and have consulted their Doctor. Medical facilities are not readily available in some of the remote areas we visit. All personal prescription medication should be carried with you, together with a copy of the prescription. You need to advise us of any existing medical conditions you may have. Precautions against malaria and cholera should be taken for the prescribed areas. Always contact your doctor or local travel clinic for the latest recommendations. An International Certificate of Vaccination valid for the duration of the tour must be obtained.

## 4. INSURANCE

Travel insurance is compulsory. We recommend purchasing comprehensive insurance cover from the time of booking. Insurance can be arranged by your travel agent.

## 5. BOOKING

A booking will be confirmed immediately upon receipt of your booking form and deposit. The booking form doesn't have to be complete. Once a booking has been confirmed, The African Touch guarantees not to surcharge on the price of the tour. However such guarantee does not cover increases in airfares, visas, taxes or local operator costs.

## 6. CHANGES TO THE ITINERARY

The African Touch Tours have been organised many months in advance and it may become necessary to make alterations to your holiday. Occasionally we may be forced to make changes en route due to poor road conditions, weather, game movements, vehicle breakdown or other circumstances. A flexible attitude is important. No responsibility is accepted for delays experienced as a result of any of the above mentioned.

## 7. CONDITIONS

Due to the nature of camping, touring, driving and general third world conditions, The African Touch do not accept any responsibility for any client in respect of loss, injury, illness, damage, accident, fatality, delay or inconvenience experienced from time of departure to time of return. In the unlikely event of The African Touch cancelling a tour, all money paid out to The African Touch will be refunded in full. The African Touch will not be liable for any other expenses incurred by the client.

## 8. CANCELLATION

Should you need to cancel for any reason you must immediately advise us in writing. Notice of cancellation will only be effective when received in writing by us.

If you cancel your booking within eight weeks of departure, the following cancellation charges will be incurred:

More than 57 days:	\$500 (deposit)
29 - 56 days:	75% of the tour cost
0 - 28 days:	100% of the tour cost

## 9. AGE LIMITS

The African Touch Tours are designed for the mature traveller but is suitable for all ages, generally in the late 20's to mid 70's age group.

## 10. PASSPORTS

Each client is responsible for ensuring that their passports and any other travel document are valid for the duration of the expedition, at least six months.

## 11. SLEEPING

Usually in dome tents accommodating two adults, with mattresses provided. Alternatively we utilise bungalows or hotels. If you are travelling independently there will be a small charge if we can't match you up with another twin share. In certain locations there is the option for clients to upgrade to rooms at an extra expense to themselves.

## 12. LUGGAGE ALLOWANCE

Your luggage allowance is one medium sized travel bag/backpack or soft bag, plus sleeping bag, not exceeding 15kgs. A small day bag is also suggested.

## 13. KIT LIST AND FINAL INSTRUCTIONS.

On receipt of your deposit we will send you a suggested kit list, which will supply you with a guide of what to bring as well as further useful information. Please make sure you send us a photocopy of your passport when sending in the booking form.